

Sensor and Valve Instructions

If a sensor gets wet, an alarm will sound and your water will be automatically turned off. Once the problem is resolved, here are the steps to reset each kind of sensor and valve.



Rope Sensor

- This sensor is located under the kitchen sink, dishwasher, fridge, washer room floor
- To reset - unplug rope from sensor and let dry for 24 hours then plug it back in. **DO NOT MOVE ROPE**



Cord Sensor

- This sensor is located in the condensation pan and in the washer drain line
- To reset - unplug cord from sensor and let dry for 2 hours then plug it back in. **DO NOT MOVE CORD**



Puck Sensor

- This sensor is located under toilets and under vanities
- To reset - wipe off the moisture and put device back in place with the arrow on the device facing the arrow on the base



Outlet (not in all units)

- This is the washer power disconnect plug located next to the washer
- When the Washer Backup sensor detects water the outlet will turn off and show a red light. To turn on press the button on the side of the device or turn it back on through the app



Valves

- There are hot and cold water shut off valves located in one of your closets. These valves will automatically turn off the water to your unit if a sensor detects a leak or if there is uninterrupted water flow in a pipe for more than 25 minutes.
- Once the problem is resolved, you can turn the water back on from your app. You can also turn it on or off manually by pressing the "set" button on the valve.